



Computer Service Rates

Effective January 1, 2006

Computer Consulting Services – Non-Contract:

One hour minimum charge on all calls, 30-minute increments after 1st hour.

- On-site Computer Services - \$ 90 / hr (includes remote administration of computers/servers)
- 1-2 hour emergency/priority service - \$125 / hr
- Trip charge - \$25 per trip (waived for service contracts, block rates, or within 10 miles of office)
- Troubleshooting/diagnostic fee - \$25 per computer (waived if service performed same day or next available time/date)

Database Development:

One hour minimum charge on all calls, 30-minute increments after 1st hour.

- Free consultation
- \$125 / hr

Phone Support:

- Phone Support - \$25 / 30 min.
(includes walk-throughs & general questions/advice)

Web Development Services:

- See web site development rate card

Software Training (includes group training):

Microsoft Office (Word, Excel, PowerPoint, Outlook)

- \$125 / hr

Other Information:

- For block pricing all time must be used within one year of purchase
- No trip charge added for block rates
- Client must pay for shipping/handling if required
- Hardware & software extra
- Hardware & software costs are not included in service rates, and advance payment of hardware/software may be required

Payment Policies:

- Non-contract services – Fees due upon service completion
- Contract services – Monthly fees due on 28th of each month. Over-time due upon service completion
- Database Development – \$125 due on beginning development

Contact Us



720.333.3322



support@teqcomputer.com



PO Box 370325
Denver, CO 80237



www.teqcomputer.com

Computer Consulting Services – Block Time Rates

All time must be used within 1 year of purchase, one hour minimum charge on all calls, 30-minute increments after 1st hour.

- 10 hour – \$85 / hr
- 15 hour – \$75 / hr
- 20 hour – \$65 / hr
- 25 hour – \$55 / hr
- 50 hour – \$45 / hr

Computer Consulting Services – Service/Retainer Contracts

Un-used hours do not roll over to next month. Over-time billed at regular rates.

- **Package A**
 - \$50 / month
 - 1 hour phone support (on-site service billed at regular rates)
- **Package A**
 - \$100 / month
 - 1 hour on-site service, 30 minutes phone support
- **Package C**
 - \$150 / month
 - 2 hours on-site service, 30 minutes phone support
- **Package D**
 - \$300 / month
 - 4 hours on-site service, 1 hour phone support
- **Package E**
 - \$650 / month
 - 8 hours on-site service, 1.5 hours phone support
- **Package F**
 - \$950 / month
 - 12 hours on-site service, 2.5 hours phone support
- **Package E**
 - \$1100 / month
 - 15 hours on-site service, 3 hours phone support
- **Package F**
 - \$1400 / month
 - 20 hours on-site service, 5 hours phone support

Don't see a package that fits your needs? Contact us today and we will create a custom service package that works for you.

Contact Us



720.333.3322



support@teqcomputer.com



PO Box 370325
Denver, CO 80237



www.teqcomputer.com

Note: This document does not constitute an offer, and under certain circumstances differ from applicable rates.
Copyright 2001-2006 [TEQ Computer Solutions](http://www.teqcomputer.com). All Rights Reserved.